OWNER LOGIN GUEST PASSES Q



MENU



COMMERCIAL HOURS & RULES

Commercial work is only allowed in the community Monday through Friday from 7am to 7pm. If work is needed on Saturday, the contractor must contact the ARB before 2pm on Friday to obtain approval. The ARB can be reached at 843–785–1109. All commercial vehicles must have a daily pass or commercial decal. No visitors pass is allowed for commercial work.

There are NO vendor, estimator, contractor, or service tech complimentary passes for Palmetto Dunes. All are considered commercial clients and are required to purchase a Daily Pass or Annual Decal.

PARKING

Off-street parking must be within a garage, driveway or designated parking space. Parking within a yard or lawn (of lots or parcels), pine straw, mulch, roadway, or no parking zones are prohibited.

It is the responsibility of the service provider to coordinate their visit with the property owners, so that appropriate parking is available. Parking can also be coordinated through the ARB when it is regarding construction sites, such as a new build.

DEBRIS

All landscaper and yard maintenance companies are responsible for removing yard debris.

Debris is not permitted on the vehicles when entering the gates.

When exiting, all debris must be covered.

Dumping within the property will result in a fine and suspension of work privileges within the community.

DUMPSTERS

Dumpsters must be covered by a neutral-colored tarp at the end of each workday and weekend. Full containers over a weekend or holiday are not permitted.

Most exterior work, and any interior work that requires a dumpster, requires an ARB permit. A citation can be issued for an unposted permit, expired permit or for working without an ARB permit.

CITATIONS

If a citation is issued, payment or a hearing request is due within 15 days from the date of the citation. To request a hearing, you may complete the PDPOA Hearing Request Form. Failure to pay any fine for a violation may result in the loss of an access decal and other privileges and the PDPOA may refuse to grant future access into Palmetto Dunes. Contact our Pass Office for a copy of our Gate Access Policy and/or Commercial Rules and Regulations.

CLICK HERE TO PAY OR APPEAL A CITATION →



OWNER LOGIN

ADDRESS

16 Queens Folly Road Hilton Head Island, SC 29928

GET DIRECTIONS →

CONTACT

ADMIN: (843) 785-1109

Lobby Hours: Mon-Fri, 8am-4pm

PASS OFFICE: (843) 785-1125

Lobby Hours: Mon-Fri, 8am-5pm

Drive-Thru Hours: Mon-Sun, 7am-9pm

SECURITY: (843) 785-1120

GUEST PASSES →

QUICK LINKS

Online Portal Access

Pay Citation

Employment

Nest Cam

FAQs

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